





Grievance Redressal Mechanism For GST Registration



GSTN Instruction dt 02/05/2025- Grievance Redressal Mechanism for processing of GST Registration

- In order to address any grievances of any applicant in respect of any queries raised by the officer pertaining to GST registration, CBIC has issued instructions with respect to Grievance Redressal Mechanism.
- The circular addresses the concerns of the applicant grievances in respect of the query raised in contravention of the said instruction, regarding ground of rejection of application, etc.
- For applications assigned to Central jurisdiction- CBIC has provided instructions to tax officers to publicize an email address on which applicant can raise their grievances.

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- The applicants may send the grievances containing the ARN details, jurisdiction details and issue in brief on the email address provided.
 - In case where grievance received pertains to State Jurisdiction, the office of Principal Chief Commissioner/Chief Commissioner shall forward the same to the concerned State jurisdiction and a copy endorsed to the GST Council Secretariat
 - Principal Chief Commissioner/Chief Commissioner may submit a monthly report on the status of grievance redressal to DGGST who would compile the same and put up for perusal of the Board.
 - The circular is attached for the detailed review.



THANK YOU



D-723/ 724, Neelkanth Business Park,
Vidyavihar (West), Mumbai 400086



+91 9152729402 | +91 9152729403 |
+91 8291466022



www.scvora.com

PARTNERS

Subodh Vora

M: +91-9821151467 | E: subodh@scvora.com

Kush Vora

M: +91-9821305187 | E: kush.vora@scvora.com

Bhakti Vora

M: +91-9821362481 | E: bhakti.vora@scvora.com